

DCHS MHCADSD - Summary Dashboard Report

Data Through March 2011

Other Important Metrics

CCS detentions monthly avg:
2011 YTD: 223; 2010: 207; 2009: 176;
2008: 169

OTP Wait List, end of month:
Dec 2010: 344; June 2010: 556;
Dec 2009: 79; June 2009: 44

WSH penalties: 2011 YTD: \$29,170;
2010: \$1,024; 2009: \$1,693,471

In the first quarter of 2011, 19 contracts with
126 exhibits were executed.

During the quarter, an additional 58
amendments were made to contracts approved
in earlier quarters or in the first quarter of 2011.
Those amendments affected 34 existing
exhibits and added 28 new exhibits.

During the quarter, MHCADSD provided 30
community trainings to more than 460 people.

Other Notable Items

Time Frame 1Q11 through 2Q11

Site visits completed through 1Q11:
MH: 3; CD: 3 Prevention: 0

The MIDD Annual Report was produced and
accepted by Council. This report included
outcomes analysis for selected strategies.

Number of potential candidates for housing
projects who were referred for screening using
the integrated database, 2011YTD: 183; number
of those with high system utilization or high
vulnerability, 2011YTD: 33.

The Annual CD and Prevention Provider
meeting was attended by about 106 people
representing about 48 providers.

Key

Boarding: Holding individuals in hospital beds not intended
for involuntary psychiatric use.

CCS: Crisis and Commitment

CD: Chemical dependency

COD: Co-occurring disorders

MH: Mental health

MIDD: Mental Illness and Drug Dependency Action Plan

OTP: Opioid treatment programs provide medically
supervised treatment services to persons with chronic
opiate addiction.

WSH: Western State Hospital

2011 Business Plan Performance Measures

Measure	Status	Hist Avg	2010 Target	1Q10 YTD	2011 Target	1Q11 YTD	Bench mark
Percent of MH clients maintaining or improving level of functioning	▲	82.1%	85.0%	85.7%	85.0%	87.3%	
Average satisfaction survey score, adult MH (annual measure)		3.90	None	3.94	3.93	Annual	
Average satisfaction survey score, child MH (annual measure)		3.85	None	3.87	3.89	Annual	
Percent of Adult CD clients who complete treatment	▲	43.8%	48.0%	64.3%	55.0%	68.1%	52.8%
Percent of Youth CD clients who complete treatment	▲	52.9%	60.0%	71.8%	63.0%	73.8%	55.8%
Percent reporting satisfaction with service, adult CD outpatient (annual measure)			None	Annual	97.1%	Annual	
Percent reporting satisfaction with service, youth CD outpatient (annual measure)			None	Annual	92.1%	Annual	
Percent reporting satisfaction with service, Opioid Treatment Program (annual measure)			None	Annual	91.6%	Annual	
Percent of MH clients obtaining employment	▲	3.2%	5.0%	2.3%	4.0%	6.3%	
Percent of MH clients who remain in community-based treatment with stable housing	▲	66.5%	71.0%	83.3%	72.0%	85.1%	
Percent of homeless MH clients who attain housing	◆	28.0%	30.0%	26.2%	32.0%	29.8%	
Percent Adult MH clients with fewer incarcerations	◆	68.5%	70.0%	72.6%	70.0%	68.6%	
Percent Adult COD clients with fewer incarcerations	▲	58.3%	60.0%	79.2%	60.0%	62.2%	
Percent Juvenile MH clients with fewer incarcerations	▲	NA	70.0%	66.7%	70.0%	73.3%	
Percent of MH clients receiving service w/in 7 days of release from jail	▲	60.5%	66.0%	75.0%	66.0%	79.2%	
Percent of COD clients receiving service w/in 7 days of release from jail	◆	70.4%	73.0%	83.3%	73.0%	71.4%	

Update on the division's 2011 Equity & Social Justice Initiative work

In Q1 2011, in collaboration with the DCHS director's office, we conducted research on national and statewide trends of mental illness and substance abuse among older adults. We also began to look at outcomes for the MIDD-funded emergency department SBIRT (Screening, Brief Intervention, Treatment) strategy for the older adults served.

Division Director's Message

This year's dashboard focuses on some new areas of measurement. We include statistics on contracting and training activities, and we have removed the PALS charts, as PALS no longer exists. We have added an emphasis on Crisis and Commitment Services, including boarding, which is an on-going problem of increasing severity.

We track boarding for older adults separately, as well as combined with all age groups, because medical complications and dementia are contributing to the inability to place people. During Q1 2011, CCS average monthly detentions were up eight percent from the monthly average in 2010 and 24 percent from 2008. We are currently boarding about half of those detained. The boarding problem is exacerbated because about 20 percent of psychiatric beds in King County are occupied by non-county residents. We have brought this issue to the attention of Western State Hospital and the Hospital Association.

A very positive development is that after years of not meeting our employment target for mental health clients, we surpassed our employment target this quarter, with 6.3 percent of previously unemployed adults gaining employment. This is likely due to the sustained effort and significant resources we are investing in this area.

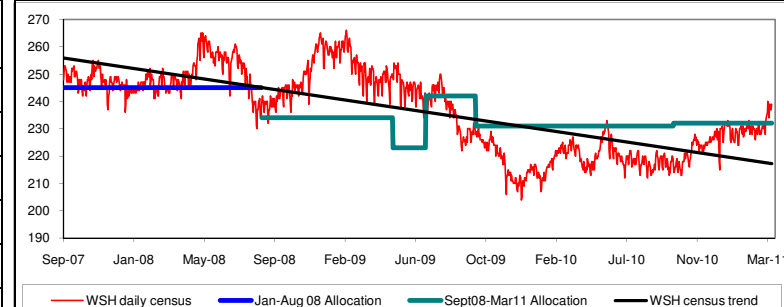
Improving/Target Achievable = ▲

Unfavorable trend/Target not attainable = ▼

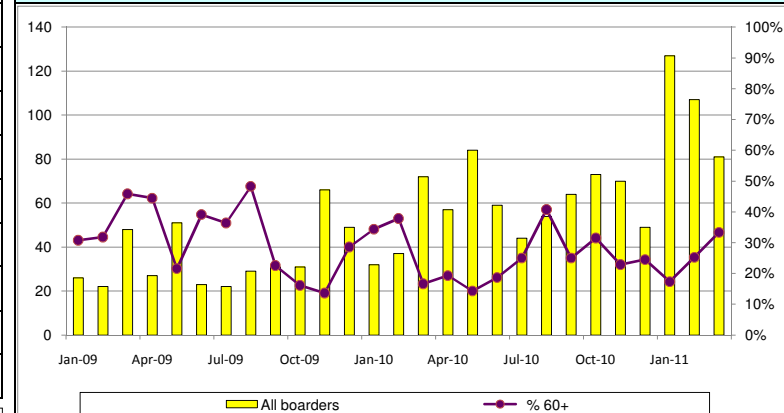
Watch/Target at risk = ◆

* Measures with no indicator have numbers too small to evaluate

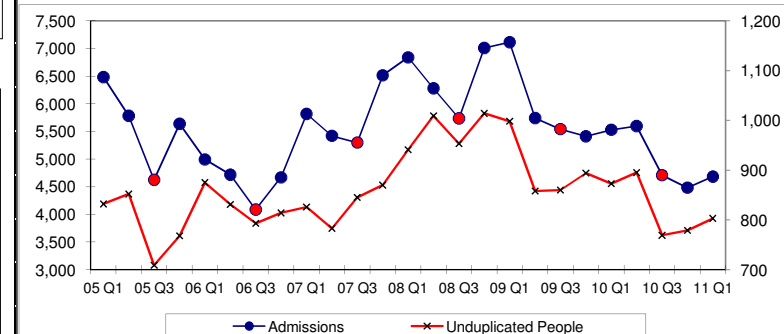
Western State Hospital Census



Involuntary Boarding



Use of Sobering Support Center



Use of the Dutch Shisler Sobering Support Center (DSSSC) has historically been lower during the warmer months (red markers). This graph shows DSSSC use and the impact of programs that have focused on high users of the DSSSC. Since the second quarter of 2009, there has been less seasonal fluctuation in admissions. Some of the recent decrease in the numbers of admissions and unduplicated people admitted may be due to success of MIDD-funded programs designed to reduce Sobering Center use and to increased low-barrier supportive housing capacity.